

TOWN OF DOUBLE SPRINGS

Water & Sewer Board

Elmo Robinson
Superintendent

Ron Padgett
Water Clerk

Chairman: Ed Townsend

Members: Steve Cagle

Kim Miller

Bart Seymour

Brittney Tucker



Resolution # 194

A RESOLUTION ADOPTING THE SERVICE RULES AND REGULATIONS OF THE WATER AND SEWER BOARD OF THE TOWN OF DOUBLE SPRINGS, ALABAMA

Be it resolved by the Board of Directors of the Water and Sewer Board of the Town of Double Springs, (hereinafter called the Corporation) the Service Rules.

1.) Types of Service

- (a.) The rate schedule set forth contemplates a single user, such as one family dwelling, one farm dwelling with appurtenances, or one commercial operation.
- (b.) Extraordinary circumstances, such as subdivision extensions, multiple dwelling units, and industrial users shall be governed by special contract agreements made by the Board of Directors.

2.) Application for Service

- (a.) The consumer will make application for service in person at the office of the Water & Sewer Board, Town Hall Office, and at the same time pay the necessary connection charges required.

- (b.) A cash *connection fee** of \$50.00 will be required of all landowners and renters for water service.
- (c.) A cash *connection fee** of \$10.00 will be required of all landowners and renters for garbage service.
- (d.) A cash *connection fee** of \$40.00 will be required of all landowners and renters for sewer service.

3.) *Charges for Accepting Users Agreement*

- (a.) Each customer applying to use the service of the Corporation, with need of a tap, shall pay a *tap fee*** of \$750.00 (\$630.00 tap, \$40.00 Check Valve, \$80.00 Pressure Reducer) in addition to the *connection fee** stated in section 2b and 2c, if applicable.
- (b.) Each customer applying to use the sewer service of the Corporation, with need of a tap, shall pay a *tap fee*** set forth by the Corporation which will vary depending on situation of hookup, in addition to *connection fee* stated in section 2d.
- (c.) Each customer requesting a transfer of service within the Corporation's service area will be required to pay a *transfer fee** of \$25.00.

Effective October 1st, 2023

Town of Double Springs Water & Sewer Board Water and Sewer Rates

Inside City Limits

Residential Water Rate Table

Sewage Rates (85% of water usage)

Minimum 2,000 gals.	\$27.00*	\$ 22.95
Next 3,000 gals.	\$10.00* per 1,000 gals.	\$ 8.50
Next 15,000 gals.	\$ 9.00* per 1,000 gals.	\$ 7.65
Next 20,000 gals.	\$ 8.00* per 1,000 gals.	\$ 6.80
Next 99,999,999 gals.	\$ 6.35* per 1,000 gals.	\$ 5.40

* 3% Franchise Tax on all Customers Inside City Limits of Double Springs

Outside City Limits

Residential Water Rate Table

Sewage Rates (85% of water usage)

Minimum 2,000 gals.	\$28.00**	\$ 23.80
Next 3,000 gals.	\$10.00** per 1,000 gals.	\$ 8.50
Next 15,000 gals.	\$ 8.00** per 1,000 gals.	\$ 7.65
Next 20,000 gals.	\$ 7.00** per 1,000 gals.	\$ 6.80
Next 99,999,999 gals.	\$ 6.35** per 1,000 gals.	\$ 5.40

** 1.5% Franchise Tax on all Customers In the Police Jurisdiction of Double Springs

Commercial Water Rate Table

Sewage Rates (145% of water usage)

Minimum 10,000 gals.	\$150.00	\$217.50
Next 10,000 gals.	\$10.00 per 1,000 gals.	\$ 14.50
Next 10,000 gals.	\$ 9.00 per 1,000 gals.	\$ 13.05
Next 20,000 gals.	\$ 8.00 per 1,000 gals.	\$ 11.60
Next 99,999,999 gals.	\$ 6.35 per 1,000 gals.	\$ 9.21

4.) *Minimum Charge*

- (a.) The minimum charge, as provided in the rate schedule, shall be made for each connection agreement and shall be paid for a period of not less than 24 months.
- (b.) Water furnished for a given lot shall be used for that lot only. Each consumer's service must be separately metered at a single delivery and metering point.
- (c.) Except for fire protection, the Corporation shall not under any condition furnish water free of charge to anyone.
- (d.) The Corporation shall provide a *one time only* leak adjustment. (Lifetime)

5.) *Corporation's Responsibility and Liability*

- (a.) The Corporation shall run a service line from its distribution line to the property line where the distribution line exists, or to be constructed, and runs immediately adjacent and parallel to the property to be served. No service charge, other than the *connection fee* (section 2b-2d) and *tap fee* (section 3a-3c) shall be required.
- (b.) The Corporation may make connections to service other properties not adjacent to its lines upon payment of reasonable costs for the extensions of its distribution lines as may be required to render such service. ***Once lines are installed, whether paid for by the Corporation or the consumer, they become the property of the Corporation, therefore allowing for proper maintenance and additional connections when requested. There are no exceptions to this rule!***
- (c.) The Corporation may install its meter at or near the property line or, at the Corporation's option on the consumer's property within 3 feet of the right of way.
- (d.) The Corporation reserves the right to refuse service unless the consumer's lines or piping are installed in such a manner as to prevent cross-connections or backflow.
- (e.) Under normal conditions, the consumer will be notified of any anticipated interruption of service.

6.) *Consumer's Responsibility*

- (a.) Where meter or meter box is placed on the premises of a consumer, the consumer shall provide a suitable place therefore, unobstructed and accessible at all times by the meter reader.

- (b.) The consumer shall furnish and maintain a private cut-off valve on the consumer's side of the meter. The Corporation to provide a like valve on its side of such meter, which will only be for the Corporation's use.
- (c.) The consumer's piping and apparatus shall be installed and maintained by the consumer at the consumer's expense, in a safe and efficient manner and in accordance with the Corporation's rules and regulations and in full compliance with the sanitary regulation of the State Health Department.
- (d.) The consumer, members of his household, and employees, shall use water furnished by the Corporation for consumption only. (The consumer shall not sell water to any other person or permit any other person to use said water.) Water shall not be used for irrigation, fire protection, or other purposes, except when water is available in sufficient quantity without interfering with the regular domestic consumption on the area served. Disregard for this rule shall be sufficient cause for refusal or discontinuance of service.
- (e.) If and when an Emergency Water Conservation Plan is put into effect, all consumers must abide by such plan. Disregard for this rule shall be sufficient cause for refusal or discontinuance of service.
- (f.) Consumer shall pay bill by the 10th of each month; otherwise there will be a late fee of 10% due in addition too original bill.
- (g.) If consumer has a conflict of any kind, they are to contact the Town of Double Springs Water & Sewer Board office at 205-489-5447 to correct the problem or make arrangements to resolve the conflict.
- (h.) Business Customers on Sewer: All business owners that use or deal with any type of grease must install and maintain a grease trap to prevent grease from entering the sewer system. Any owner failing to do so will face a \$500 a month fine till the grease trap is working properly.

7.) *Access to Premises*

- (a.) Duly authorized agents of the Corporation shall have access, at all reasonable hours, to the premises, inspecting piping, reading and testing meters, or any other purpose in connection with the Corporation service and facilities.

- (b.) Extensions to the system shall be made only when the consumer shall grant or convey, or shall cause to be granted or conveyed, to the Corporation a permanent easement or right of way across any property traversed by the lines.

8.) *Discontinuance of Service*

- (a.) Upon discontinuance of service for non-payment of bills, the Corporation may proceed to collect the balance in the usual way provided by law for collection of debts.
- (b.) Service disconnected for non-payment of bills will be restored only after bills are paid in full, and a ***reconnect fee*** of \$50.00 is paid for each meter reconnected.
- (c.) A ***call out fee*** of \$50.00 will be charged to all consumers requesting water to be reconnected after hours.(12:01 pm)
- (d.) The Corporation reserves the right to discontinue its service without notice for the following additional reasons:
 - (1.) To prevent fraud or abuse.
 - (2.) Consumers willful disregard of the Corporations rules.
 - (3.) Emergency repairs.
 - (4.) Insufficient water supply due to circumstances beyond the Corporation's control.
 - (5.) Legal processes.
 - (6.) Direction of public authorities.
 - (7.) Strike, riot, fire, flood, accident, or any unavoidable cause.
- (e.) The Corporation may, in addition to prosecution by law, permanently refuse service to any consumer who tampers with a meter or other measuring device.

9.) *Change of Occupancy*

- (a.) Not less than three days notice must be given in person or in writing, at the Corporation office, to discontinue service or to change occupancy.
- (b.) The outgoing party shall be responsible for all water consumed up to the time of departure or the time specified for departure, whichever period is longest.
- (c.) The new occupant will apply for water service within 48 hours after occupying the premises. Failure to do so will make him liable for the water consumed since the last meter reading.

10.) *Meter Reading, Billing, Collecting*

- (a.) Meters will be read and bills rendered monthly, but the Corporation reserves the right to vary the dates or length of period covered, temporarily or permanently if necessary or desirable. Under normal circumstances, meters are read beginning on the 11th of each month and lasting for approximately 3 days. Special situations would include the following: weekend, holiday, rain, waterline break, or any other occurrences, which is uncontrollable by the Corporation.
- (b.) Bills for water and sewer will be figured in accordance with the Corporation's rate schedule and will be based on the amount consumed for the period covered by the meter readings, except where a customer orders turn-off less than a month after turn-on, the minimum charge for one full month's service will be charged. Under normal circumstances, bills are mailed on the 20th of each month, unless special circumstances interfere. (Weekend, holiday, waterline break, delayed readings or any other uncontrollable occurrence)
- (c.) Consumer applying for water service will commence payment of a least a minimum water bill when consumer signs agreement and water service is available, whether or not a meter box is installed.
- (d.) Readings from different meters will not be combined for billing.
- (e.) Minimum bills for undeveloped properties, where meters have not been installed, may be combined.
- (f.) Bills shall be paid at the place specified by the Corporation.
- (g.) Bills are due when rendered, delinquent after 10 days and a 10% penalty shall automatically be added to such bills if not paid within said 10-day period.
- (h.) Delinquent notices may be mailed or delivered to customer after 10 day period, but whether the consumer receives notice or not, if payment is not made by due date service may be discontinued.
- (i.) Failure to receive bills or notice shall not prevent such bills from becoming delinquent nor relieve the consumer from payment.

11.) Complaints-Adjustments

- (a.) If the consumer believes his bill to be in error, he shall present his claim, in person, at the office of the Water and Sewer Board, Town Hall Office, Double Springs, AL before the bill becomes delinquent. The consumer may pay such bill under protest and said payment shall not prejudice his claim.

- (b.) The Corporation will make a *special meter reading* at the request of the consumer for a *fee* of \$10.00 provided, however, that if such special reading discloses a misread, no charge will be made.
- (c.) Meters will be tested at the request of the consumer upon payment to the Corporation of the actual cost of making the test, provided, however, that if the meter is found to over-register beyond three percent of the correct volume, no charge will be made.
- (d.) If the seal of a meter is broken by other than the Corporation's representative or if the meter fails to register correctly or is stopped for any cause, the consumer shall pay an amount estimated from the record of his previous bills and/or from other proper data.

12.) Conglomerate of Charges

a. Tap fee*, **	\$ 750.00
b. Connection fee water*, **	\$ 50.00
c. Connection fee garbage*, **	\$ 10.00
d. Connection fee sewer*, **	\$ 40.00
e. Transfer fee*	\$ 25.00
f. Reconnect fee*	\$ 50.00
g. Reread fee*	\$ 10.00
h. Returned check fee*	\$ 30.00
i. Meters set opp. Side Co. Rd.*	\$ 200.00
j. Road bore U.S. & State Hwy*	Actual cost
k. Pressure Reducer*	\$ 80.00
l. Check Valve*	\$ 40.00
m. Sewer Tap*, **	See Water Superintendent
n. After Hours Call Out Fee	\$ 50.00
o. Fire Hydrant Installation	\$2,000.00
(on-side only with existing 6" or greater line in place)	

***Non-refundable**

****Required of each connection**

We, The Town of Double Springs Water & Sewer Board reserve the right to add, remove, or change any rules and regulations stated herein at any time, deemed necessary.

The Town of Double Springs Water & Sewer Board does not discriminate on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and marital or family status.

This institution is an equal opportunity provider.

All said charges, policies, rules, and regulations are hereby made retroactive and are set in motion as of October 01, 2023.

Adopted this 22nd day of August 2023.

The Town of Double Springs Water & Sewer Board

Ed Townsend
Steve Cagle
Brittney Tucker

Kim Miller
Bart Seymour

Ed Townsend, Chairman

Elmo Robinson, Mayor

Ronald Padgett, Utility Clerk

(Seal)

I, _____, have received and read The Town
PRINT FULL NAME
of Double Springs Water & Sewer Board's rules and regulations. I
agree to abide by all said policies, rules, and regulations and
understand that disregard for such may and will result in
discontinuance or refusal of service.

Consumer Signature

Date

Witness Signature

Date